

**FAQs for LE Family Day 2024**  
**2024 灯塔家庭日常见问题**

**1) What is the event's date, time, and location? 活动的日期、时间和地点是什么?**

Date 日期: Sat 星期六, 30/11/2024

Time 时间: 9.00 am onwards 开始

Location 地点: Bird Paradise, 20 Mandai Lake Road Singapore 729825

**2) What is the registration fee? 报名费多少?**

E-ticket Pricing 电子门票费: **Subsidised at \$15/pax 教会补贴后每人\$15**

Ticketing Categories 门票类:

Children 孩童 3–12 y/o 岁

Adults 成人 13–59 y/o 岁

Senior Citizens 长青 60 y/o & above 岁及以上

All e-tickets come with gifts. 所有电子门票均附赠礼品。

Toddlers (below 3 years old) are free to join without tickets.

幼儿 (3 岁以下) 可免费参加, 无需门票。

Please take note that no refunds or exchanges of ticket categories will be permitted once you've completed your registration and payment.

请注意, 一旦您完成报名以及付款, 将无法退款或换票类。

**3) Is there a registration deadline? 有报名截止日期吗?**

Yes. Sun, 20 Oct 2024.

有。2024 年 10 月 20 日 (星期日)。

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**4) How and when will the e-tickets be sent to me? 电子门票如何以及何时发送给我?**

After registration has closed and has been processed, during the week of Mon, 21 Oct 2024, WhatsApp messages will be sent to the Point-of-Contact Lighters to acknowledge your payment, and to inform that your family's e-tickets will be sent via WhatsApp on Fri, 22 Nov 2024.

待报名结束和处理完毕后，在 10 月 21 日 (星期一) 那周，教会将通过 WhatsApp 简讯与您(会友身为家庭的联系人) 确认您的付款，还有通知门票将在 11 月 22 日 (星期五) 通过 WhatsApp 传给您。

**5) Are transportation arrangements provided, or should attendees arrange their own? 是否提供交通安排，还是出席者应自行安排?**

Due to the high demand for chartered bus service, Church will be offering this option for those who need it.

Registration for bus service will be open for all registrants after Family Day registration closes – Church will be reaching out to those who have registered with the bus registration link.

由于前往新飞禽公园的包车服务需求量大，教会将为有需要的人提供此服务。

家庭日报名结束后，巴士服务将会向所有报名者开放申请。

**6) Who can join in this event? 谁可以参加此活动?**

Lighters and their family members, especially those who are pre-believers.

灯塔教会会友与家人，尤其是未信主的家人。

**7) What is the expected number of attendees? 预计参加人数是多少?**

Group Size: capped at 700 pax

人数规模：上限为 700 人

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**8) Are there any special accommodations for children, seniors, or individuals with disabilities? 是否有针对儿童、老年人或残疾人的特殊安排?**

Bird Paradise is wheelchair-accessible and public areas are designed for seamless and barrier-free movements between zones.

To rent trikes, wagons and wheelchairs for your family members, you could check out the link below.

[Getting Around - Bird Paradise \(mandai.com\)](https://www.mandai.com.sg/visiting/visiting-around-bird-paradise)

飞禽公园适合轮椅使用者；公共区域的设计也允许无障碍移动。

若您想租用飞禽公园的三轮车、儿童手拉车或轮椅，可以查看以下链接。

[园内交通指南 - 新加坡飞禽公园 \(mandai.com\)](https://www.mandai.com.sg/visiting/visiting-around-bird-paradise)

**9) What is the schedule or agenda for the event? 活动时间表和节目表是什么?**

Bird Paradise Park Map: [Bird Paradise Park Map \(mandai.com\)](https://www.mandai.com.sg/visiting/visiting-around-bird-paradise)

**Before 9.00 am:** Registration – at the entrance, you will be receiving from our volunteers your wristbands (for identification + gift collection) and the first gift.

Remember to display your e-tickets (that had been sent to the Point-of-Contact Lighters) on your mobile phone, to enter the Bird Paradise ticket barriers.

**9.00 – 9.30 am:** Please make your way to the Amphitheatre.

**9.30 – 10.00 am:** Greetings, simple worship, mass game. Senior Pastor's address and prayer.

**10.00 – 10.20 am:** Exclusive Bird Show

**10.20 am onwards:** Breakout for Free & Easy Time

**12.30 – 2.00 pm: Gift Collection Point near the Entrance**

Collection of second gift

Take a family picture with specially designed portable frames at our Photography Booth.

Bus service back to LE Tampines/ LE Woodlands is tentatively scheduled at 1.30 pm (to be confirmed nearer the date).

----- TO BE THE LIGHT OF CHRIST EVERYWHERE -----

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**9.00 am 之前：**登记——在入口广场，您会从我们的团队领取您的腕带（用于识别+礼物领取）和第一个礼品。

请记得在手机上出示您的电子门票（已发送至会友联系人），以便通过飞禽公园的检票口。

**9.00 – 9.30 am：**请前往天际剧场。

**9.30 – 10.00 am：**问候、简单敬拜、集体游戏。主任牧师的致词和祈祷。

**10.00 – 10.20 am：**独家鸟类表演

**10.20 am 开始：**家庭自由活动

**12.30 – 2.00 pm：**领取礼品(入口广场)

领取第二个礼品。

我们也为您的家庭设置了一个喜乐摄影打卡点。

载送会友们回淡滨尼/兀兰会所的巴士暂定 1.30 pm 出发（将在临近日期时确认）。

**11) Are meals or refreshments included in the event ticket fee, or do they need to be purchased separately? 餐食或茶点是否包含在活动费用中，还是需要自行购买?**

12.30 – 2.00 pm: Gift Collection Point at the Entrance

Collection of second gift – Bird Paradise signature Penguin Bun, Bottled water.

Water refill stations are available at multiple locations in the park.

Lighters' families can arrange your own lunch both within and outside of Bird Paradise.

Bird Paradise closes at 6.00 pm (last re-entry with e-ticket at 5.00 pm); you can continue to explore the park further with your family.

12.30 – 2.00 pm: 入口广场的礼品领取点

领取第二份礼品——飞禽公园经典企鹅馒头、瓶装水。

园内各处都设有饮水装置。

您与家人可以在飞禽公园内或外自行安排午餐。

飞禽公园于 6.00 pm 点关闭（在 5.00 pm 前可以最后一次使用电子门票再次入场）。您可以与家人一起继续探索更多园内景点。

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**12) What to bring/ wear? 要带什么/穿什么?**

E-tickets in mobile phone. Lighters & families may want to bring along water bottle, umbrella/raincoat, insect repellent and wear comfortable clothes & shoes.

确保携带的手机里有电子门票。您与家人可以携带水瓶、雨伞、雨衣、防虫剂和穿着舒适的服装和鞋子。

**13) Is there a contact person for questions or concerns before and during the event?**  
**活动前和活动期间是否有联系人负责处理问题或疑虑?**

English Service WhatsApp: 98282060

中文聚会 WhatsApp: 86008522

**14) What are the contingency plans for weather or other unforeseen circumstances? 针对天气或其它不可预见情况有哪些应急计划?**

There are sheltered areas available in Bird Paradise in case of rain.

**Lost & Found** – Please approach Membership & Experiences Centre for assistance.

**First Aid** – If you feel unwell, please approach any BP staff or call 6100 0767 for assistance.

First Aid rooms are located at the park entrance and Egg Splash.

There are also AEDs at the Guest Services, along Forest Corridor and Egg Splash.

飞禽公园设有避雨区，以防下雨。

**失物招领处** – 如遗失了物品，请前往游客服务中心寻求帮助。

**急救站** – 如果您感到身体不适，可随时向飞禽公园的工作人员或拨 6100 0767 寻求帮助。

此外，园区入口处和“蛋”水乐园均设有急救室；园区入口处、森林小径沿线和“蛋”水乐园也提供自动体外心脏除颤器。